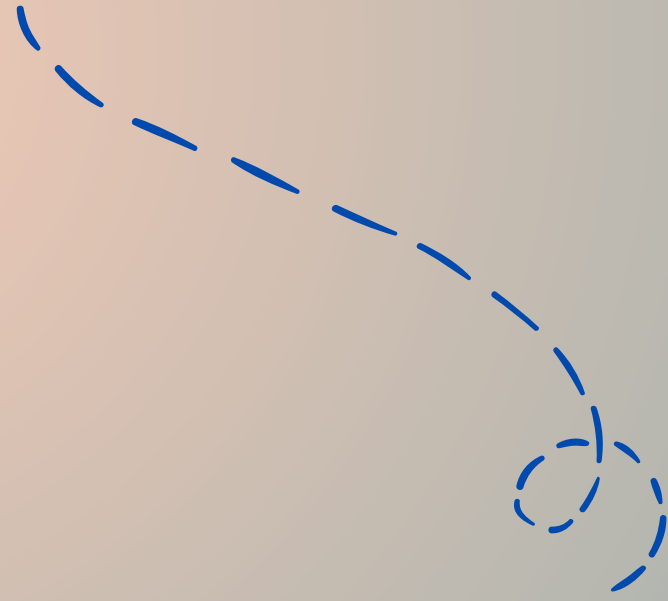


**Bluebell Compuserve Pvt. Ltd.**



# CENTRALIZED VETERINARY CALL CENTER SOFTWARE



# KEY BENEFITS



01

**Reduce Paperwork**

02

**Financial Saving**

03

**Overall Cost of Transportation Reduced**

04

**Centralized Data Storage and Reports**

05

**Animal Health Care on time**

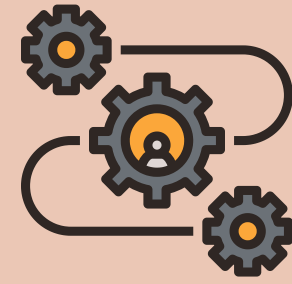
06

**Value For Time**

05

**Doctor Duty Reporting Properly**

# FUNCTIONALITY

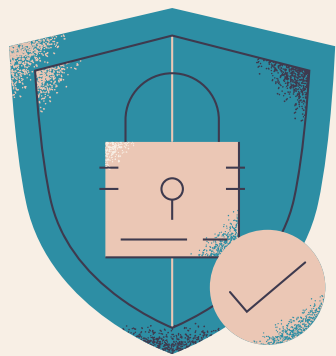


# PROJECT SUMMARY

**VETERINARY CALL CENTER SYSTEM IS FOR CALL BOOKING, ALLOCATION, TREATMENT OF ANIMAL ON TIME.**



# AGENDA



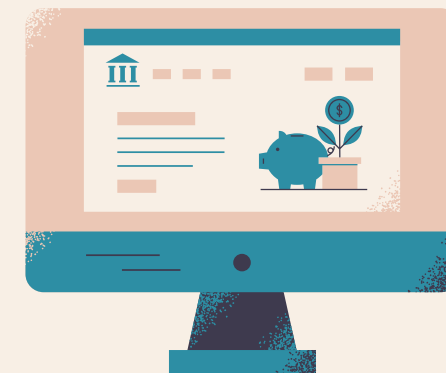
## PROJECT OVERVIEW

- CALL BOOKING
- CALL ALLOCATION
- VEHICLE ALLOCATION
- REPORTS



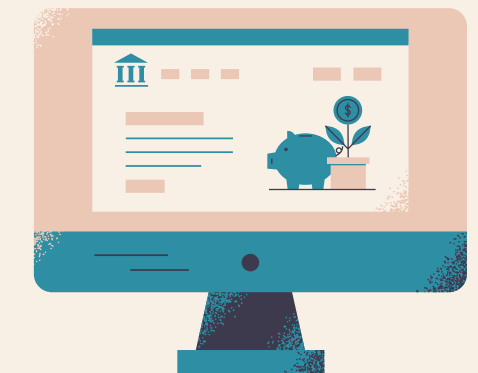
## MODULE

- MASTER DATA, INTEGRATION, USER MANAGEMENT
- CENTER VEHICLE
- CALL CENTER
- DOCTOR



## REPORTS

- CALL REPORT
- DOCTOR REPORT
- VEHICLE KILOMETER REPORT
- DOCTOR SCHEDULE REPORT



## SOFTWARE REQUIRED

- DAIRY INDUSTRY
- VETERINARY CENTER/ CAMP
- PET CLINICS

# PROJECT OVERVIEW



**CALL  
BOOKING**



**CALL  
ALLOCATION**



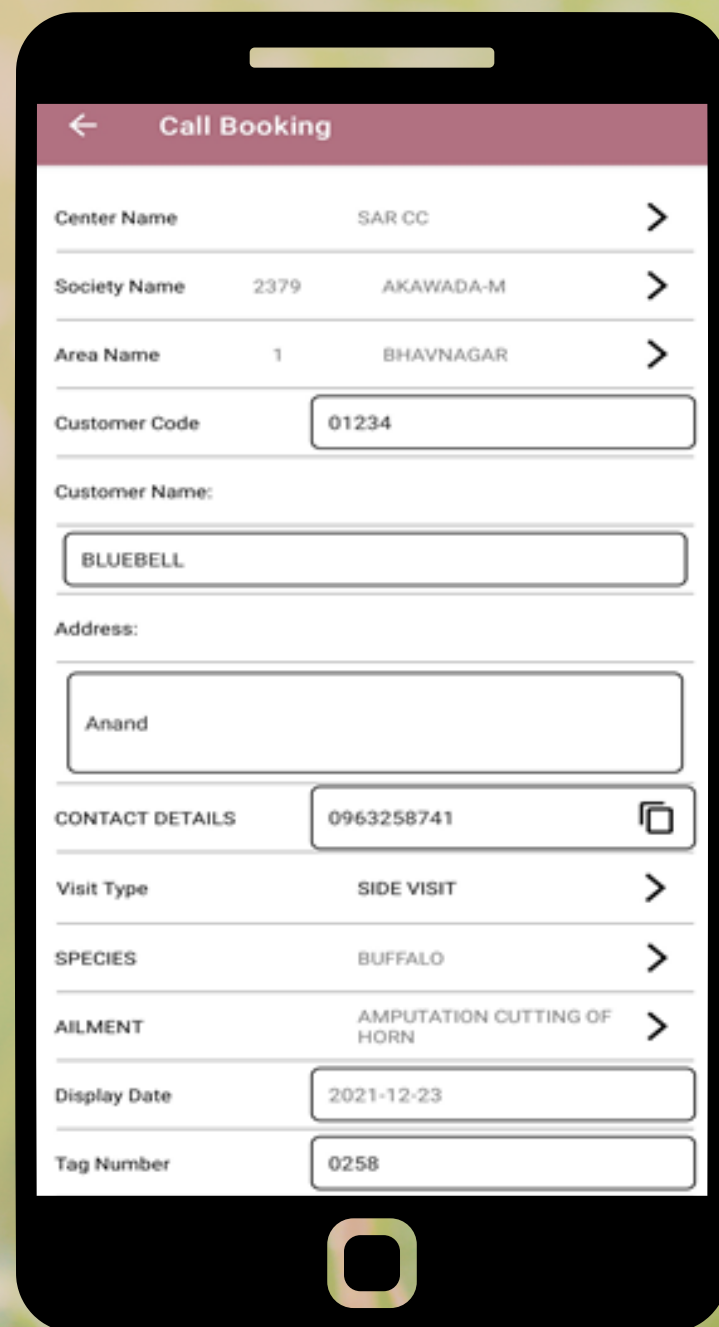
**VEHICLE  
ALLOCATION**



**REPORTS**

# CALL BOOKING

**OPERATOR CAN BOOK A CALL WITH  
THE HELP OF MOBILE APPLICATION**



← Call Booking

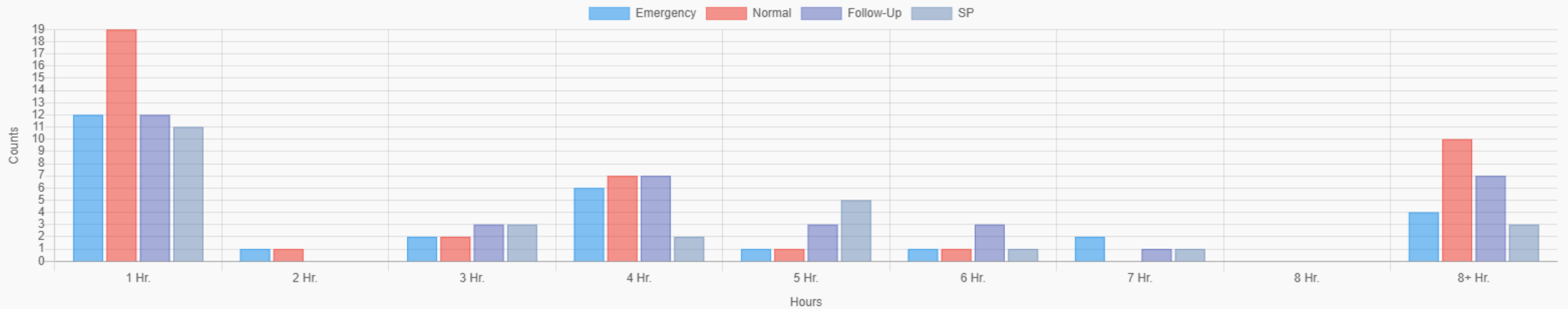
Center Name	SAR CC	>
Society Name	2379 AKAWADA-M	>
Area Name	1 BHAVNAGAR	>
Customer Code	01234	
Customer Name:	BLUEBELL	
Address:	Anand	
CONTACT DETAILS	0963258741	📄
Visit Type	SIDE VISIT	>
SPECIES	BUFFALO	>
AILMENT	AMPUTATION CUTTING OF HORN	>
Display Date	2021-12-23	
Tag Number	0258	



# WEB APPLICATION

GRAPHICAL DASHBOARD

Special Visit Response Time (HRS) Report



Booked

0



Allocated

0



Canceled

0



Pending

0

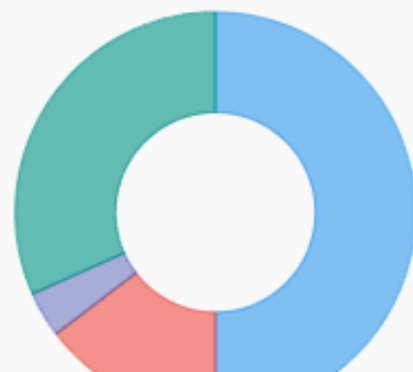


Completed

0

Total Cases

Total Booked Total Pending Total Canceled Total Completed



Visit type wise Cases

EMRG F/U NORM SP





# WEB APPLICATION

CVCC

TODAY'S TOP PERFORMER: Call Booking : ( 0 ) Visit Allocator : ( 0 ) Doctor : ( 0 )



Master ▾ Integration ▾ User Management ▾ Doctor ▾ Center ▾ Reports ▾ Call Center ▾ Stock Management (Expiry) ▾ Stock Management (W/o Expiry) ▾

DIGITAL DASHBOARD

## TOTAL VISIT

Booked	Pending	Cancel	Completed
<b>229</b>	<b>67</b>	<b>17</b>	<b>145</b>

### Average Response Time

	Count	Hrs
EMRG	29	7
F/U	36	10
NORM	43	13
SP	27	7
test	10	14

## TODAY'S VISIT

Booked	Cancel	Pending	Allocated	Completed
<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>

### Average Response Time

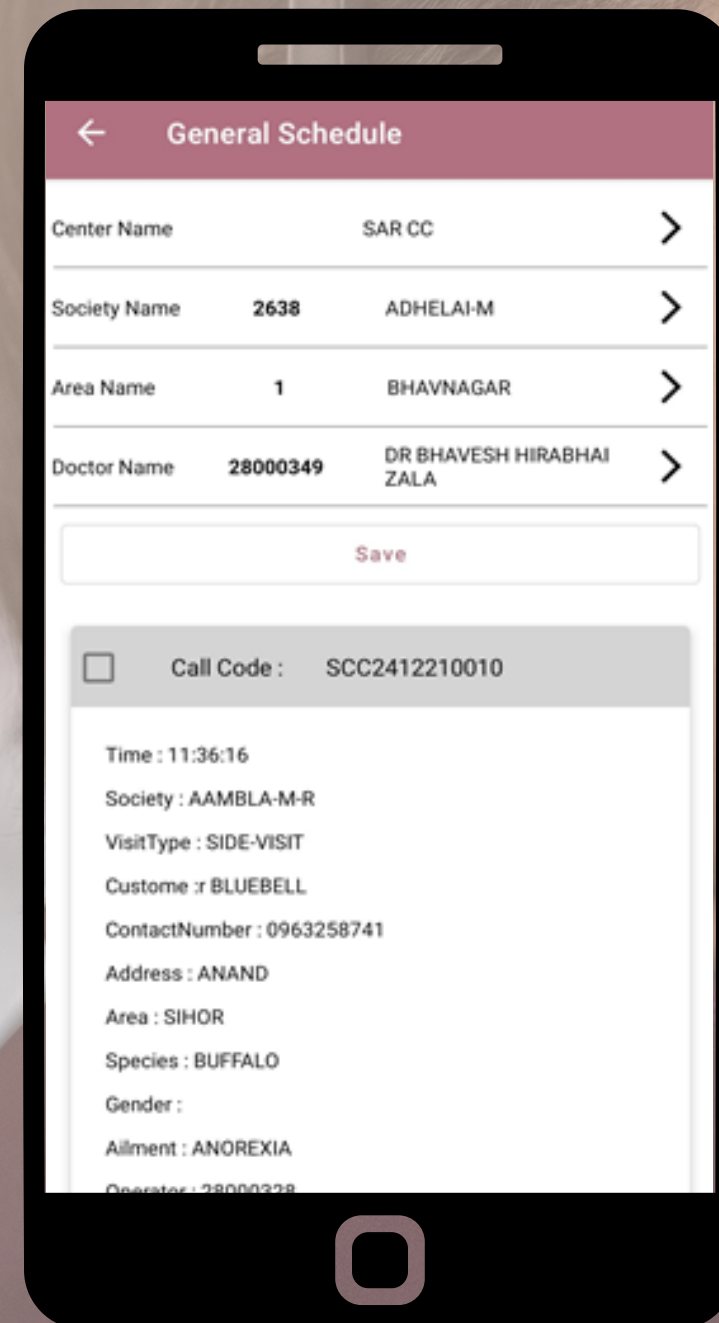
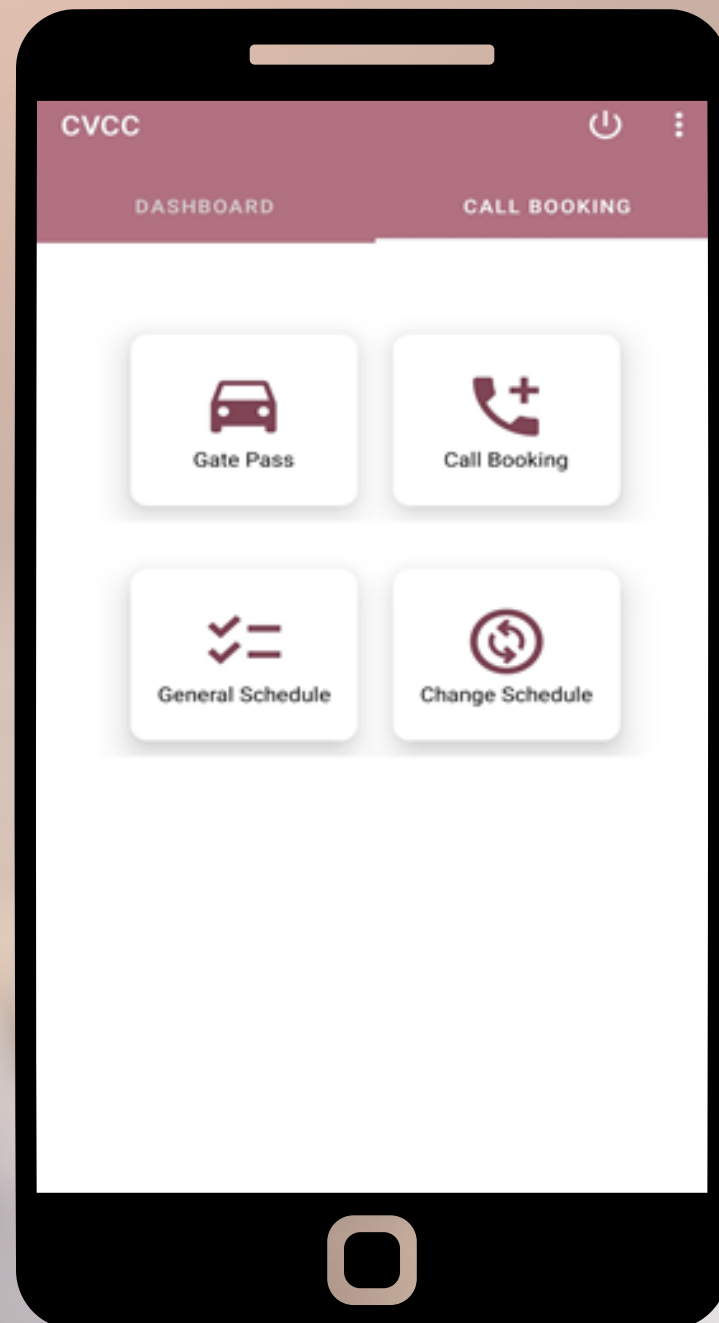
	Count	Hrs
EMRG	0	0
F/U	0	0
NORM	0	0
SP	0	0

## SPECIAL VISIT RESPONSE TIME (HRS) REPORT

Response time (hrs)	1	2	3	4	5	6	7	8	8+	Total
EMRG	12	1	2	6	1	1	2	0	4	29
F/U	12	0	3	7	3	3	1	0	7	36
NORM	19	1	2	7	1	1	0	0	10	41
SP	11	0	3	2	5	1	1	0	3	26
test	3	2	1	1	0	0	1	0	2	10
Total	57	4	11	23	10	6	5	0	26	142

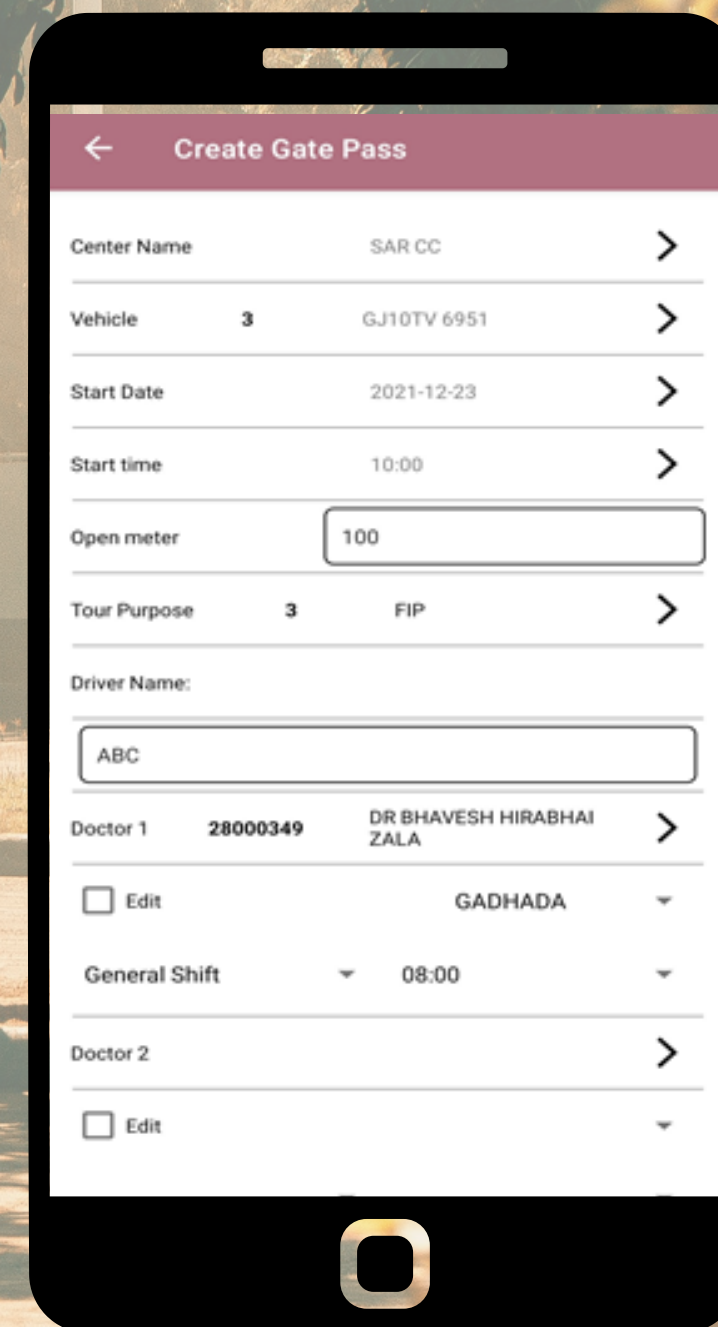
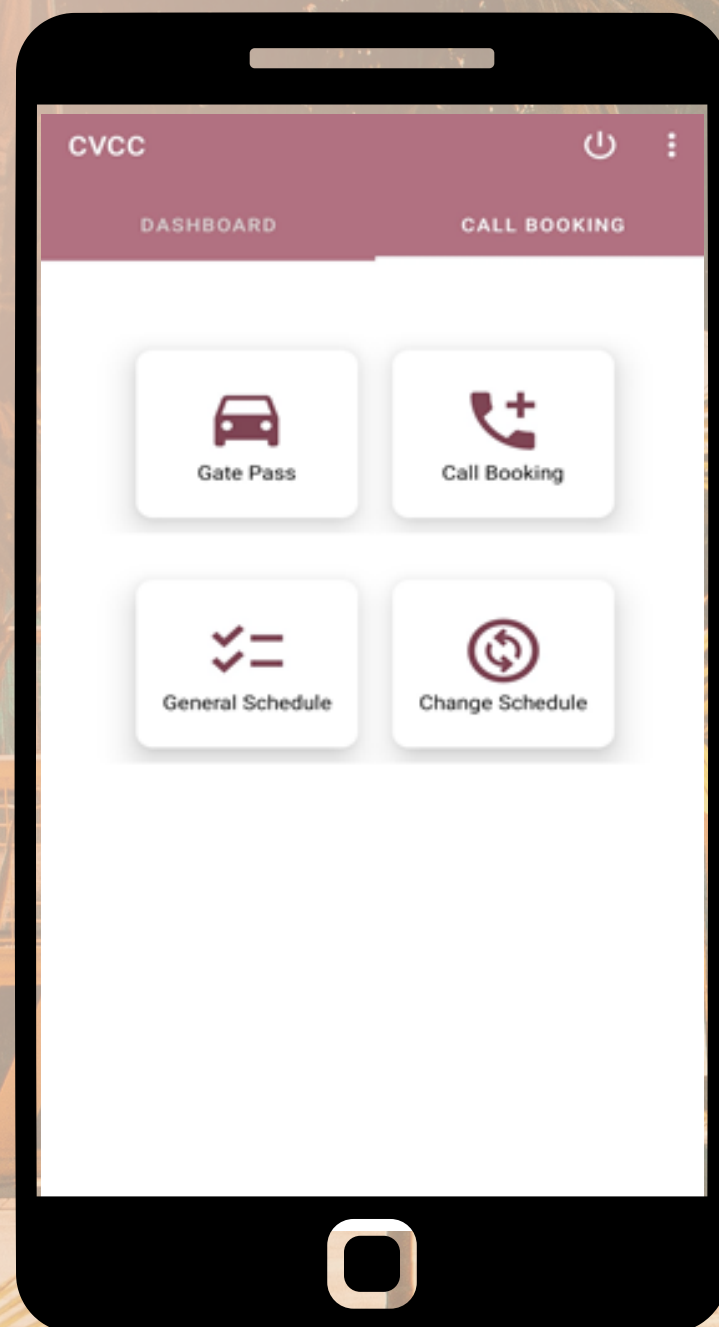
# CALL ALLOCATION

OPERATOR CAN ALLOCATE A CASE TO THE DOCTOR BY THE FUNCTIONALITY OF GENERAL SCHEDULE .ON THE TOP OF THAT, ALLOCATED CASE COULD BE TRANSFER TO ANOTHER DOCTOR IN SOME CIRCUMSTANCES VIA CHANGE SCHEDULE .

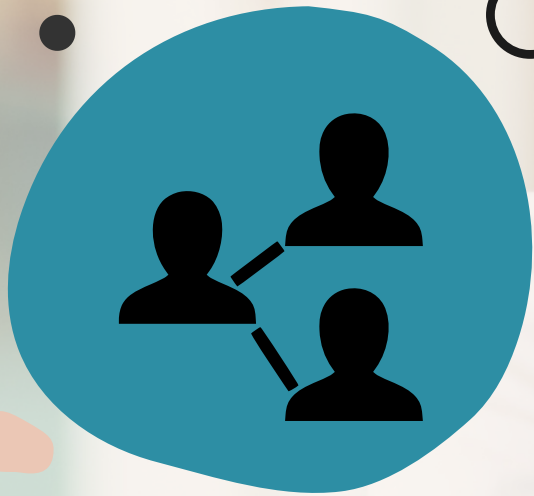


# VEHICLE ALLOCATION

- VEHICLE ARE ALLOCATED TO THE DOCTORS FOR THEIR ROUTE WITH THE HELP OF FUNCTIONALITY LIKE CREATE GATE PASS.
- WHEN VISIT ARE COMPLETED BY THE DOCTOR CLOSE METER OF THAT VEHICLE STORE IN THE SYSTEM WITH THE CLOSE GATE PASS FEATURE



# MODULES



**MASTER DATA,  
INTEGRATION,  
USER  
MANAGEMENT**



**CENTER  
VEHICLE**

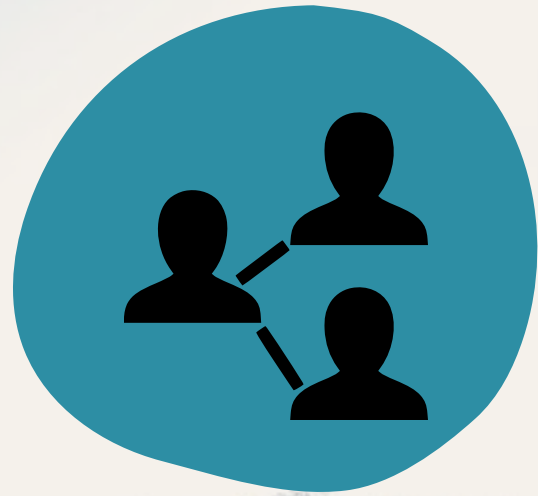


**CALL CENTER**



**DOCTOR**

# MODULES



**MASTER DATA,  
INTEGRATION, USER  
MANAGEMENT**



**CENTER  
VEHICLE**

**THIS MODULE IS ONLY VISIBLE TO  
THE ADMIN AND THEY HAVE RIGHTS  
TO INSERT , UPDATE, DELETE DATA  
OF USER, VEHICLE AND SO ON.  
SIMILARLY FOR USER MANAGEMENT  
AND INTEGRATION ACCESS IS ONLY  
FOR ADMIN.**

**CONTAINS DATA OF VEHICLE  
REPORTING, SEND BACK AND  
FEATURE SUCH AS CREATE AND  
CLOSE GATE PASS.**

# MODULES



## CALL CENTER

**OPERATOR CAN BOOK, CANCEL OR EDIT A CALL, ALLOCATE VISIT TO DOCTOR, SET A REMINDER FOR CALL.**



## DOCTOR

**DOCTOR CAN CREATE CASE PAPER WITHOUT REQUIREMENT OF PAGES AND ALSO VIEW THEIR UNATTENDED CASE WITH THE HELP OF MOBILE APPLICATION.**

# REPORTS



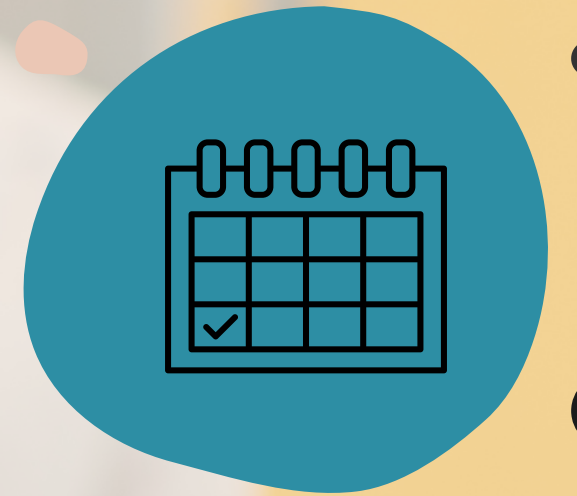
**CALL REPORT**



**DOCTOR  
REPORT**



**VEHICLE  
KILOMETER  
REPORT**



**DOCTOR  
SCHEDULE  
REPORT**

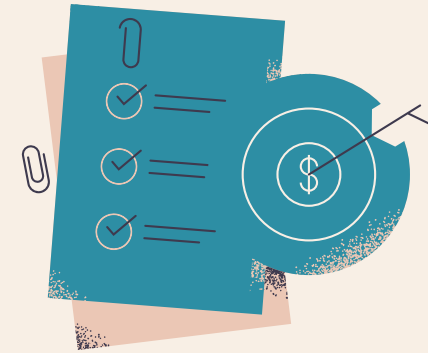


# REPORTS



## CALL BOOKING

- CALL REPORT
- CALL ALLOCATOR REPORT



## DOCTOR REPORT

- DOCTOR OT DUTY REPORT
- DOCTOR REPORT
- DOCTOR SCHEDULE
- DOCTOR SHIFT REPORT
- DOCTOR WISE APPLICATION
- DOCTOR WISE DISEASE SUMMARY
- DOCTOR WISE MEDICINE SUMMARY
- DOCTOR WISE SUMMARY
- DOCTOR WISE DISEASE MEDICINE ANALYSIS



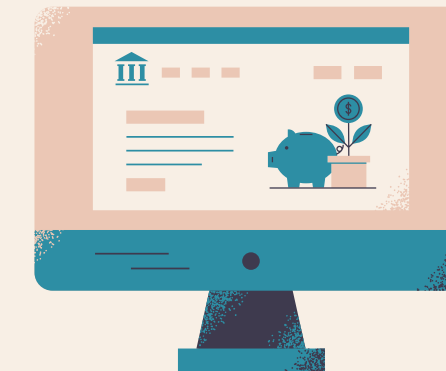
## RATION BALANCING

- RBP COUNT WISE
- RBP DETAILS



## VISIT REPORT

- VISIT COMPLETION REPORT
- VISIT UPLOADING REPORT
- VISIT UPLOADING REPORT
- DVS REPORT



## VEHICLE REPORT

- VEHICLE GPS SUMMARY
- VEHICLE KILOMETER COMPARISON
- VEHICLE KILOMETER REPORT
- VEHICLE PENALTY REPORT





**BLUE BELL**  
Compuserve Pvt.Ltd.



**THANK YOU**



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